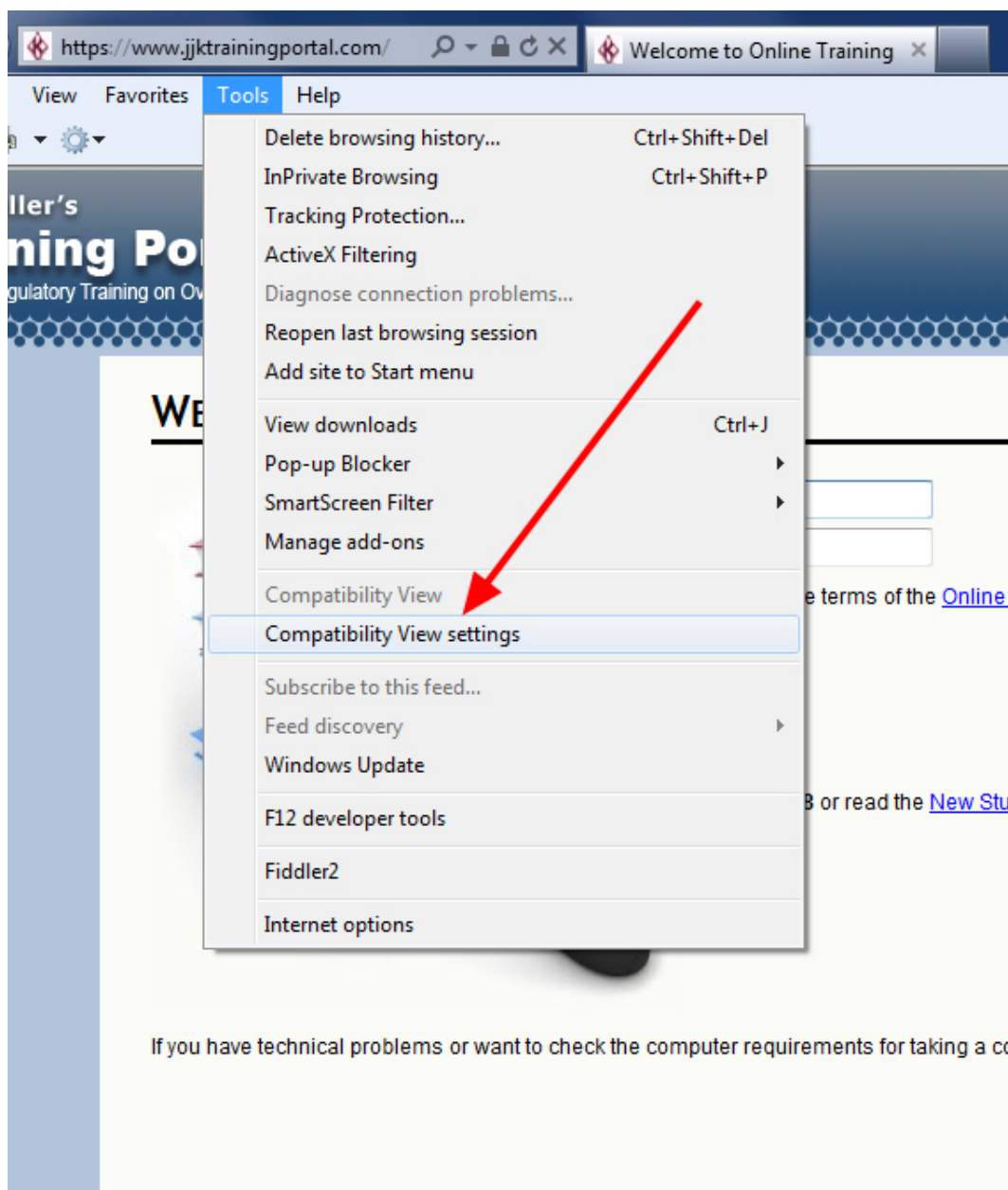# HOW TO ACTIVATE COMPATIBILITY MODE FOR INTERNET EXPLORER 10
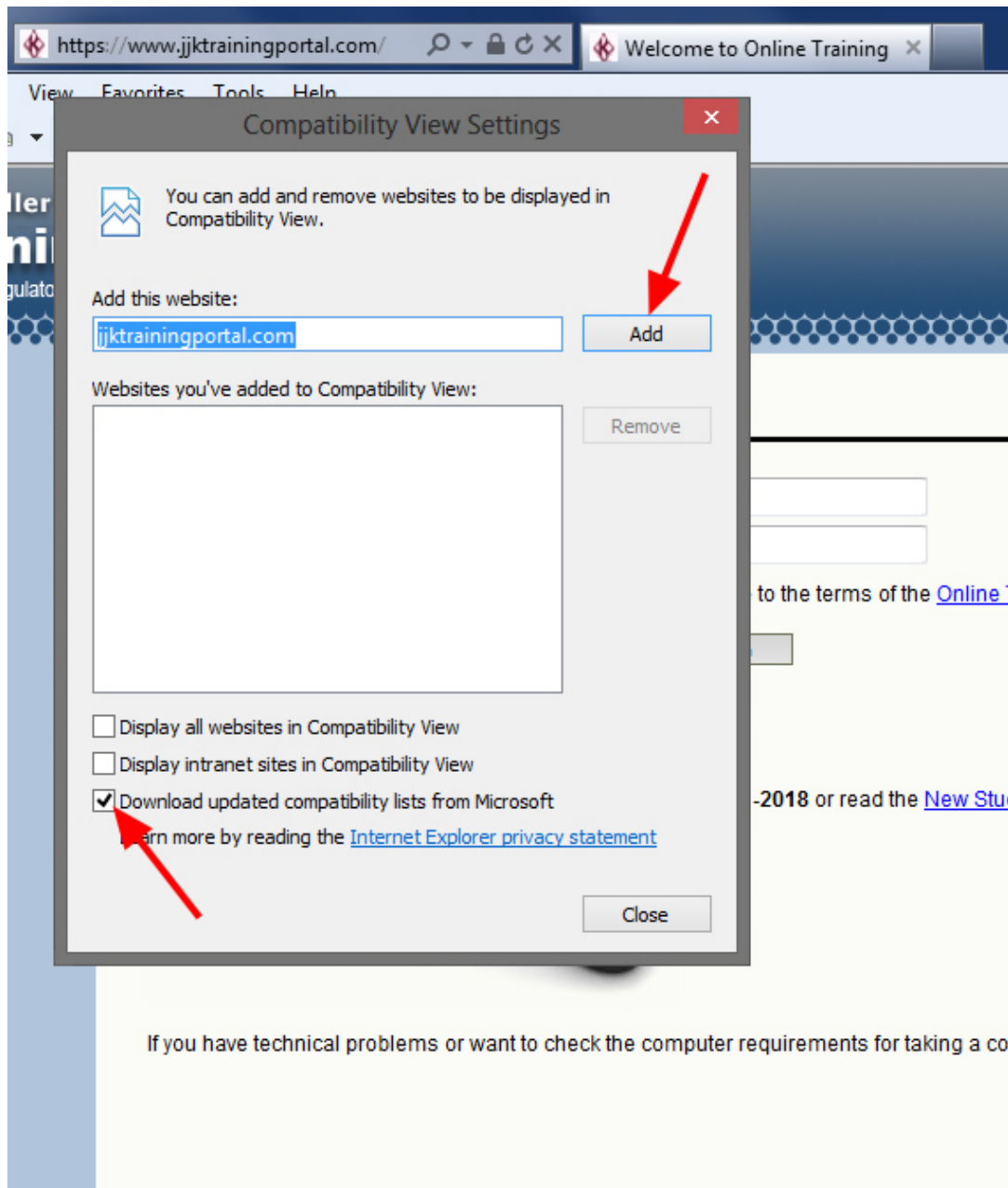
If you are using Internet Explorer 10 and are having difficulties taking our online training courses, try setting Internet Explorer 10 into compatibility mode when visiting www.jjktrainingportal.com …here's how:

Step 1 of 2. In Internet Explorer 10, click Tools, then click Compatibility View Settings as shown below.

Step 2 of 2. Click the "Add" button as shown below. This will add jjktrainingportal.com to the Compatibility View mode list. It's also a good idea to check the box for "Download updated compatibility lists from Microsoft", which will help with other sites that use Flash.

If you're still having difficulty, contact our technical support staff, Monday through Friday from 7:30am to 4:30pm CT at 1-888-601-2018.